

Customer Feedback Survey

Your comments are very important to us. Please take the time to complete this survey.
Fax it at 310-496-0300 or mail it to: 3577 Overland Avenue, Los Angeles, CA 90034. Thank you!

Would you like to receive our weekly newsletter? Yes , No , E-mail: _____

1. How would you rate our telephone support/service?
Excellent , Good , Acceptable , Below average , Poor

Comments: Spoke to someone on the phone who got me in touch with a representative right away
technician

2. How would you rate the technician(s) attitude?
Excellent , Good , Acceptable , Below average , Poor

Comments: great! Showed up on time, clearly pointed out the problems and solutions!

3. How would you rate the technician(s) technical skills and service?
Excellent , Good , Acceptable , Below average , Poor

Comments: great! Was able to explain the problem in layman's terms

4. How would you rate our prices?
High , Above average , Average , Below average , Low

Comments: _____

5. How did you hear about us?
I found you on the internet

6. If you were asked by someone to describe our services, what would you say?
I would say that the service is thorough for a very reasonable price.

7. Please provide any additional feedback or comments:
It was a relief to find someone trustworthy and efficient to take care of computer. It felt good to have someone translate from "Technology" to "English."

Name: Jennifer Maclean Company: _____ Tel. No: _____

Technician: Eddie Approx. Date of Service: 1/21 Invoice No: _____



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Your On-site Computer Expert and Networking Partner
3577 Overland Avenue, Los Angeles, CA 90034
Tel: 310-837-2525 Fax: 310-496-0300
Visit www.SkyITSupport.com